

# M A C K E N Z I E

## DV-2000

Digital Autoload,  
Message-On-Hold System

### Key Features:

- ALL digital operation after initial message loading.
- 8MB Non-volatile FLASH memory
  - 16 minutes at 3.4kHz(STD Model)
  - 8 minutes at 6.8kHz(PRO Model)
- Up to 6.8kHz audio fidelity(PRO)
- APHEX Aural Exciter.®
- Excellent noise floor and Wide dynamic range.
- Adjustable Line level and Amplified audio outputs.
- Industrial grade all metal construction.
- Ruggedized , electronically controlled cassette mechanism for initial message loading.
- 3-Position flexible mounting scheme.
- Backed by 3 year warranty.



### Why Message On Hold?

Because 70% of callers are put on hold and on hold messaging has been proven to reduce hang ups by 50% and increase sales 20%!

### Why DV-2000?

Flexibility and Reliability!

Once installed, the **DV-2000** allows your client's marketing messages to be played to customers while they are on hold, reducing hang ups and increasing sales. Periodic updates are provided by standard cassette tapes and loaded into the system.

DV-2000 incorporates a ruggedized cassette mechanism and non-volatile FLASH memory for unsurpassed reliability. The cassette mechanism was originally designed for automotive applications and is intended for years of reliable service. FLASH memory means that your messages remain in tact in the event of a brown out or power loss.

Multiple audio outputs with level control, Aphex and high quality sampling allow the sound of the DV-2000 to be optimized to almost any phone system, insuring that the message gets heard.

### Specifications:

#### Memory

Non-Volatile FLASH  
8MB Standard

#### Audio Fidelity

100Hz – 3.4kHz(STD)  
100Hz – 6.8kHz(PRO)  
60dB Signal to Noise

#### Power:

12VDC

#### Audio Outputs:

RCA, mono, 600 ohm  
RCA, mono, 2W @ 8ohm

#### Manual Controls:

Aphex Mix, Output Volume,  
Eject, Speaker Enable

#### LED Indicators:

Tape Ejected, Recording,  
M-O-H

#### Package:

Painted steel chassis

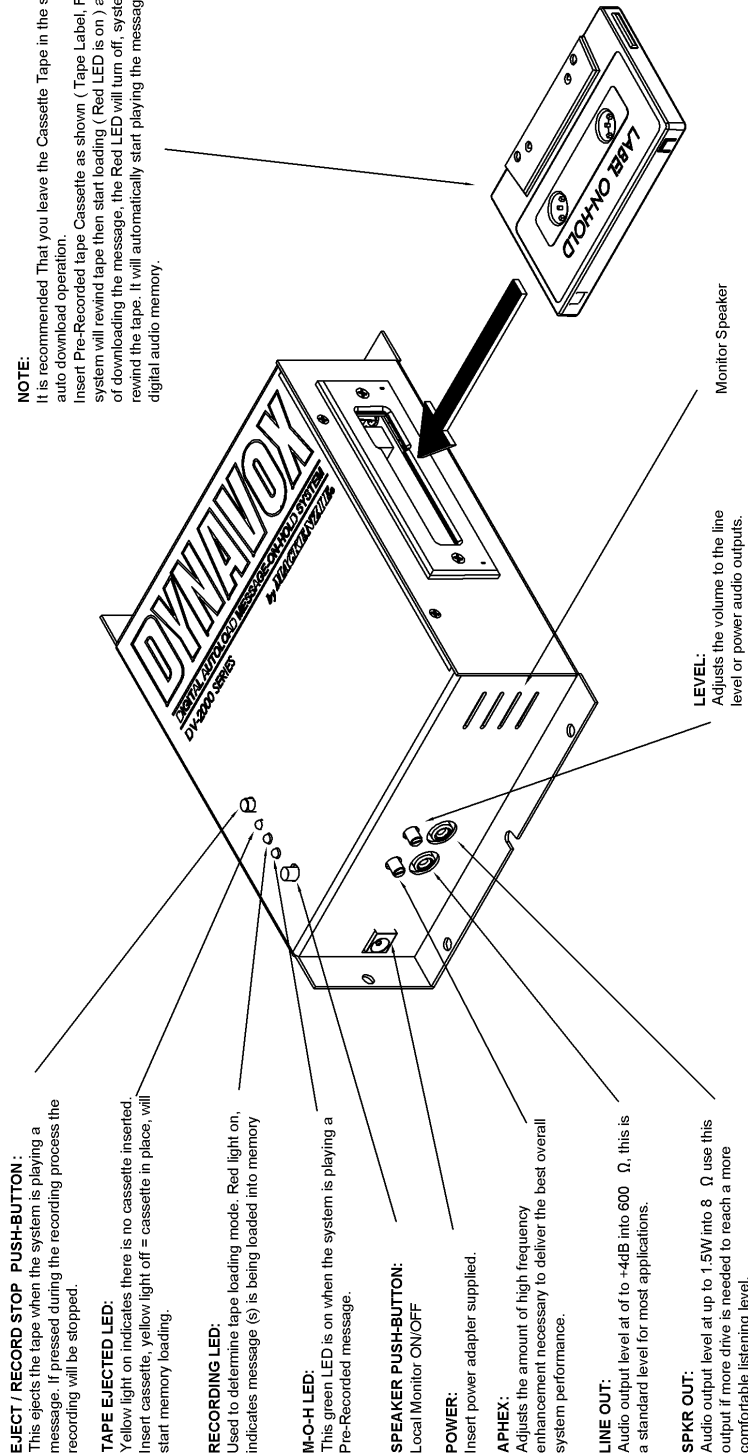
Specifications are subject to change without notice

*Making A Difference, One At A Time*

# DV-2000

## Digital Autoload, Message-On-Hold System

**NOTE:**  
It is recommended That you leave the Cassette Tape in the system for auto download operation.  
Insert Pre-Recorded tape Cassette as shown ( Tape Label, Facing Up ), system will rewind tape then start loading ( Red LED is on ) at the end of downloading the message, the Red LED will turn off, system will rewind the tape. It will automatically start playing the message from the digital audio memory.



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